

Bitrix24 Cloud and On-Premise Features

	Cloud Version				On-Premise Version	
	Free	Plus	Standard	Professional	BizPace	BizPace Enterprise
Communication Tools						
Activity Stream	+	+	+	+	+	+
Publish external data to Activity Stream	-	-	-	-	+	+
Publishing tweets to Activity Stream	+	+	+	+	+	+
Polls & Surveys in Activity Stream	+	+	+	+	+	+
Polls & Surveys	-	-	-	-	+	+
Conversations	+	+	+	+	+	+
Appreciation/Badges	+	+	+	+	+	+
Instant messaging and group chat	+	+	+	+	+	+
Calls, Videoconferencing, Screen sharing	+	+	+	+	+	+
Bitrix24.Network	+	+	+	+	-	-
Channeled Notifications	+	+	+	+	+	+
Collaboration Instruments						
Multiple Divisions	-	-	-	-	-	+
Extranet	-	-	+	+	+	+
Workgroups	+	+	+	+	+	+
Absence Chart	+	+	+	+	+	+
Meeting Room Reservation	-	-	-	-	+	+
Document Management (Bitrix24.Drive)	+	+	+	+	+	+

Calendars	+	+	+	+	+	+
Service Request Forms (e-Orders)	-	-	-	-	+	+
Reporting Tools	+	+	+	+	+	+
Idea Management	-	-	-	-	+	+
Meetings & Briefings	-	-	-	+	+	+
Tasks	+	+	+	+	+	+
Time Management						
Working hours control	-	-	-	+	+	+
Flexible individual settings	-	-	-	+	+	+
Sync with Calendars & Absence Chart	-	-	-	+	+	+
Personal To-Do Lists	-	-	-	+	+	+
Statistics & Reports	-	-	-	+	+	+
Publishing Activity to Social Services	-	-	-	+	+	+
Social Interaction						
Integration with social services	+	+	+	+	+	+
Friends	-	-	-	-	+	+
Likes / Content evaluation	+	+	+	+	+	+
Personal Photo Gallery	+	+	+	+	+	+
E-mail Server						
Email Connectors	+	+	+	+	+	+
Free @bitrix24.com mailbox	+	+	+	+	-	-
Mailbox with your own domain	+	+	+	+	-	-
Built-in Telephony						
Incoming/outgoing calls	+	+	+	+	+	+
Number rental	+	+	+	+	+	+

Relay phone number	+	+	+	+	+	+
Call routing	+	+	+	+	+	+
Voicemail	+	+	+	+	+	+
Internal extensions	+	+	+	+	+	+
SIP PBX	+	+	+	+	+	+
Integrated with CRM	+	+	+	+	+	+
Phone call recording	100 calls / mo	unlimited	unlimited	unlimited	unlimited	unlimited
Call source tracking	-	+	+	+	+	+
Call to all employees	-	+	+	+	+	+
Call quality evaluation	-	+	+	+	+	+
Company						
Visual Structure	+	+	+	+	+	+
Employees List	+	+	+	+	+	+
Company Photo Gallery	-	-	-	-	+	+
Bulletin Board	-	-	-	-	+	+
Company News	-	-	-	-	+	+
Company Pulse	+	+	+	+	+	+
Video Gallery	-	-	-	-	+	+
Jobs And Careers	-	-	-	-	+	+
Staff Changes	-	-	-	-	+	+
Helpdesk	-	-	-	-	+	+
FAQ	-	-	-	-	+	+
About Company section	-	-	-	-	+	+
Wiki	in workgroups	in workgroups	in workgroups	in workgroups	+	+
Bitrix24 Apps						

Free Mobile App (iOS / Android)	+	+	+	+	+	+
Free Desktop App (Mac / Win)	+	+	+	+	+	+
Bitrix OTP App for mobile devices	+	+	+	+	+	+
Smart Search & Navigation						
Search	+	+	+	+	+	+
Site map	-	-	-	-	+	+
Business Processes & Automation						
Business processes in Documents	-	-	+	+	+	+
Business processes in CRM	-	-	+	+	+	+
Business processes in Records	-	-	-	+	+	+
Without entity	-	-	-	-	+	+
Business Process Visual Constructor	-	-	+	+	+	+
Customer Relation Management						
CRM	+	+	+	+	+	+
Lead and contact management	+	+	+	+	+	+
Email Marketing	+	+	+	+	+	+
Sales Automation	+	+	+	+	+	+
Sales Team Management	+	+	+	+	+	+
Invoicing	+	+	+	+	+	+
IP-Telephony / Phonecall recording	+	+	+	+	+	+
Import / Export	+	+	+	+	+	+
CRM record conversions	-	+	+	+	+	+
Advanced duplicate search	-	+	+	+	+	+
CRM change history & restore	-	+	+	+	+	+
CRM access log	-	+	+	+	+	+

List view exceeding 5000 records	-	+	+	+	+	+
e-Learning & Online Training						
Online Training Courses	-	-	-	-	+	+
Employee Certification	-	-	-	-	+	+
Import of SCORM-courses	-	-	-	-	+	+
Records Management						
Development of customized record grids	-	-	-	+	+	+
Integration with Business Processes	-	-	-	+	+	+
Document Lock	-	-	+	+	+	+
Security & Integrity						
Web Application Firewall	-	-	-	-	+	+
One-Time Passwords (OTP)	+	+	+	+	+	+
Phishing Protection	-	-	-	-	+	+
Security Scanner	-	-	-	-	+	+
Abnormal Activity Blocker	-	-	-	-	+	+
Web Anti-Virus	-	-	-	-	+	+
Integrity Control	-	-	-	-	+	+
Design Options & Layouts						
Standard design template	-	-	-	-	+	+
Bitrix24 design template	+	+	+	+	+	+
Customizable appearance	-	-	-	-	+	+
Application of multiple templates	-	-	-	-	+	+
Admin Tools & Project Development						
Cloud Storage Support	-	-	-	-	+	+
Cloud Backup	-	-	-	-	+	+

Backup	-	-	-	-	+	+
Editing of content and structure	-	-	-	-	+	+
Automatic time zones	+	+	+	+	+	+
Front-end change log	-	-	-	-	+	+
Web-It! Notes	-	-	-	-	+	+
Preset security levels	-	-	-	-	+	+
Multilingual back-end interface	-	-	-	-	+	+
Shortcuts to frequently used items	-	-	-	-	+	+
Performance monitor	-	-	-	-	+	+
Intranet operability check	-	-	-	-	+	+
Intranet analytics	-	-	-	-	+	+
Geo Web-Cluster	-	-	-	-	-	+
Integration & Sync						
MS Outlook	+	+	+	+	+	+
Active Directory/LDAP	-	-	-	-	+	+
MS Exchange Server 2007/2010	-	-	-	-	+	+
MS Exchange Web Mail	-	-	-	-	+	+
MS SharePoint Connector	-	-	-	-	+	+
CardDAV support	+	+	+	+	+	+
CalDAV (Google, Apple Calendars)	+	+	+	+	+	+
Application programming interface (API)	-	-	-	-	+	+
REST API	+	+	+	+	limited	limited
Source code availability	-	-	-	-	+	+
XML import/export	-	-	-	-	+	+
Excel spreadsheets import/export	+	+	+	+	+	+

Multi website integration (Site Controller)	-	-	-	-	+	+
Pricing & Licensing						
Cost	No fees at all!	\$39 / mo	\$99 / mo	\$199 / mo	\$4,990	\$14,990
Intranet Users Included	unlimited	unlimited	unlimited	unlimited	25	25
Cost of One Additional Intranet User	not applicable	not applicable	not applicable	not applicable	\$40	\$40
Extranet Users Included	not applicable	not applicable	unlimited	unlimited	unlimited	unlimited
HelpDesk support	+	+	+	+	+	+
Customer forum technical support	+	+	+	+	+	+
Automatic updates	+	+	+	+	+	+